

BUSINESS PROTECTION POLICY & TERMS

These Policies apply to all services provided by Jasher Kuehn, a sole proprietor, and Brooke Johnson, a sole proprietor.

1. PAYMENT POLICIES

- All payments must be made on or before the scheduled lesson.
- No refunds will be issued for missed or canceled lessons unless otherwise stated in writing.
- All payments for lesson packages and single lessons are refundable for services that have not been used, up to 1 year after the purchase date, minus any applicable third-party service fees.
- Travel fees and event fees are refundable up to 1 month before the event start date.
- Services provided by third parties are subject to their respective cancellation and refund policies. We will not refund costs that we incur from third-party providers at the time of cancellation.
- Chargebacks initiated without valid cause may result in:
 - Permanent termination of services
 - Recovery of fees

2. CANCELLATIONS

- Cancellation window: 12 hours
- Late cancellations are charged in full.
- No-shows are charged in full.
- Repeated cancellations may result in loss of preferred time slots.

3. CLIENT RESPONSIBILITIES

Client agrees to:

- Act and follow instructor direction regarding safety and respect
- Follow Provider instructions
- Communicate professionally
- Pay for all services promptly
- Maintain proper hygiene
- Handle dance equipment properly

Provider may terminate service for violation of policies.

4. STUDIO, FACILITY, & PROPERTY

Client understands:

- Provider may teach at rented or third-party spaces
- Provider is not responsible for conditions of those premises
- Client is responsible for any damage they cause

5. COMMUNICATION TERMS

Client agrees to:

- Communicate respectfully
- Refrain from inappropriate or excessive messaging
- Respect boundaries outside business hours
- Receive updates via text, phone, or email
- Provide accurate emergency contact information
- Communicate injuries, schedule conflicts, and health concerns promptly

6. Emergency Changes

The Instructor may modify scheduling, performance order, or training plans in response to:

- Injury
- Venue changes
- Travel delays
- Event restructuring

No refunds are issued for circumstances outside Instructor control.

7. TERMINATION OF SERVICES

Provider may end services immediately for:

- Disrespect/Unsafe behavior
- Payment issues
- Boundary violations

No refunds will be provided.

8. JURISDICTION

- Governed by Arizona law through Maricopa County

CLIENT SIGNATURE

Client Name: _____

Provider Name: _____

Signature: _____

Signature: _____

Date: _____

Date: _____